

Transportation Library Services National Survey Results

Conducted by
Utah Department of Transportation

October 2004

Seventeen State Transportation Agencies responded to the survey.

1. Where in your organization is your library assigned?

Research	7 (41%)
Planning	2 (12%)
Planning & Research	2 (12%)
Materials	1 (6%)
Administration	3 (18%)
Other	2 (12%)

States Responding:

Arizona	Planning Division
California	Planning Division
Georgia	Research Division
Hawaii	Computer Room
Idaho	HQ Materials Section
Maine	Finance & Administration Bureau
Minnesota	Research Services Section Office of Investment Mgmt. Prog. Mgt
Montana	Research
Nebraska	Communication Division
Nevada	Research Department
New York	Technical Services Division Research Bureau
North Carolina	Research and Development Department
Oklahoma	Planning and Research
Pennsylvania	Center for Performance Excellence (training, internal processes, assessments, surveys, quality initiatives, etc.)
Tennessee	Planning/Research Division
Washington	Research Office
Wisconsin	Currently being reorganized, in modal section for now

2. What services does your library offer to your agency?

Hard-copy documents	17 (100%)
Literature searches	17 (100%)
Archiving of plans & as-builts	2 (12%)
Technology transfer functions	6 (35%)

Comments

Maine	ILL and purchasing library materials
Minnesota	We also have extensive collections of periodicals, microfiche, CD-ROMs, audio and videotapes; Archiving is provided within our Technical Support Services Section; We consider library services to be a technology transfer function, however library staff do not develop, schedule nor provide training services, newsletters or other services typically offered by LTAP centers; We consider the primary service of the library to be providing access for Mn/DOT employees to information regardless of its topic, format, source, location or prior knowledge of its existence; The development and maintenance of Intra- and Internet sites with extensive categorized links to electronic documents, other transportation-related information providers and searchable databases such as ASCE, TRIS Online, TRB RIP, PATH etc.
Montana	On-line catalog; ILL
Nebraska	Technology online research and historical transportation materials; training videos
Nevada	Archiving of NDOT publications only
New York	ILL
North Carolina	Report distribution, outreach
Pennsylvania	Displays, presentations, ILL, reference, maintaining and developing a video (VHS, CD-ROM, DVD) and print collection
Tennessee	Map sales and distribution of transportation map; maintain database of standard drawing sales
Washington	Reference and research; circulation, cataloging, ILL, document delivery

3. Your library provides access to the following:

	<u>Hard Copy</u>	<u>Electronic</u>
Technical Reports	15 (88%)	15 (88%)
Policies and Procedures	10 (59%)	12 (71%)
Manuals of Instruction	10 (59%)	8 (47%)
Standard Drawings	5 (29%)	3 (18%)
Newsletters	10 (59%)	7 (41%)

Comments:

Georgia	Hard copies made of ASTM's, AASHTO Specs, Research Reports from other states, TRB publication (extensive collection)
Nevada	Electronic magazines, journals, technical reference books
New York	Periodicals
Washington	Books, journals, magazines, videos, CDs, microfiche, maps
Wisconsin	Electronic databases, OPACS

4. Does your library provide access to the documents in other transportation libraries around the country?

Yes- 13 (76%)

No- 4 (24%)

Comments

Arizona	We select and catalog hard copies: if an item is requested that we don't have in hard copy, we check to see if it is available on the web and provide it that way
Idaho	TRIS
Maine	Through collecting and ILL
Minnesota	Internet sites with extensive categorized links to electronic documents, other transportation related information providers and searchable databases such as ASCE, TRIS online, TRB RIP, PATH, etc.
Montana	Via ILL, searching through WorldCat or library catalog
Nebraska	Through first search from/via the Nebraska Library Commission
Nevada	Costs too much money, we have over 10,500 publications
New York	We borrow through ILL
North Carolina	Will ILL via State Library, download, or borrow directly if requested
Pennsylvania	Transportation Librarians; ListServ, direct contact with the libraries, OCLC/TransCat
Tennessee	As requested we perform ILL
Washington	Participate in normal ILL/ILB activities, belong to OCLC
Wisconsin	RAL's, web sites, brochures

5. Does your library provide or sponsor formal technology transfer sessions or programs?

Yes- 5 (29%)

No- 12 (71%)

Personnel Responding

<u>Agency</u>	<u>Administrator</u>	<u>Title</u>	<u>E-Mail Address</u>
Arizona	Dale Steele	Librarian	dsteale@dot.state.az.us
California	Laurel Clark	Supervising Librarian	Laurel.Clark@dot.ca.gov
Georgia	Stardina Wyche	Librarian I	stardina.wyche@dot.state.ga.us
Hawaii	Larry Okamoto	D.P. Systems Manager	no e-mail indicated
Idaho	Bob Schumacher	Research Engineer	bschumac@itd.state.id.us
Maine	Pamela Schofner	Librarian	pamela.shofner@maine.gov
Minnesota	Jerry Baldwin	Library Director	jerry.Baldwin@dot.state.mn.us
Montana	Sue Sillick	Research Manager	ssillick@state.mt.us
Nebraska	Mary Neben	Transp. Resource Librarian	NDOR_library@dor.state.ne.us
Nevada	Heidi Wood	Research Librarian	hwod@dot.statnv.us
New York	Lynne Webb	Civil Engineer I	lwebb@dot.state.nv.us
North Carolina	Neil Hebert	Research & Analysis Librarian	nshebert@dot.state.nc.us
Oklahoma	David Girdner	Research Librarian	dgirdner@odot.org
Pennsylvania	Cheryl Bodan	Librarian	cbodan@state.pa.us
	Dustin Brinton		dbrintonwi@state.pa.us
Tennessee	Ruth Letson	Librarian II	Penndot_Library@state.pa.us
Washington	Jennifer Bateler	Librarian	ruth.letson@state.tn.us
Wisconsin	John Cherney	Head Librarian	botelej@wsdot.wa.gov
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